

# DECISION

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**Committee:**

**Board of Management of Sanctuary  
Scotland Housing Association Limited**

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**Date:**

**10/08/2021**

**Agenda Item:**

**6**

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**Report from:**

**Director - Sanctuary Scotland**

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**Title: Director's Report**

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**Executive Summary:** To update the Board of Management on issues relating to Sanctuary Scotland Housing Association Limited not reported under other items on the agenda and to seek approval for relevant operational items.

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## **1. Introduction**

1.1 The purpose of this report is to update the Board of Management on issues relating to Sanctuary Scotland Housing Association Limited (Sanctuary Scotland Housing Association) and its activities which are not reported under other items on the agenda and to seek approval for items of an operational nature that lie within the Board of Management's remit.

## **2. Items for approval/noting**

2.1 **Appendix 1** contains an updated version of the Toryglen customer review panel terms of reference. The key changes relate to membership (minimum of three and a maximum of 12), that meetings will take place bi-monthly rather than quarterly and that the quorum for a meeting will be three. This is recommended for approval.

2.2 The Scottish Federation of Housing Associations have issued a refreshed version of the Code of Conduct for governing body members. This has been included in the governance manual. Whilst it

contains no revisions to the previous version, Board of Management members are asked to formally approve its adoption.

### **3. Appraisal**

#### 3.1 Risk management

3.1.1 RM 3 Cost and income pressures, RM 4 Governance and RM 8 Legislative / Regulatory/political; reporting of issues being dealt with by the Director - Sanctuary Scotland allows for scrutiny of such activities by the Board of Management thus contributing to the management of governance and compliance risks. Some of the issues and activities reported also contribute to the mitigation of political and reputational risks.

#### 3.2 Value for Money

3.2.1 Ensuring the operating model and covid recovery are key priorities will support value for money principles.

#### 3.3 Corporate Strategy

3.3.1 Ensuring that key operational and regulatory items are discussed and approved as necessary by the governing body supports the strategic priority of Advance.

#### 3.4 Customer and/or Employee considerations

3.4.1 Any customer considerations will be detailed in the report. The report provides an update on relevant employee issues or developments.

### **4. Recommendations**

4.1 The Board of Management is asked to note the contents of this report and note/approve the items contained in section 3.