

## Appendix 3

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Scottish Housing Regulator Submitted via Landlord Portal October 2024

Dear Sir/Madam

## SANCTUARY SCOTLAND HOUSING ASSOCIATION LIMITED ANNUAL ASSURANCE STATEMENT 2024

In accordance with regulatory requirements and the Statutory Guidance on Annual Assurance Statements, we, the Board of Management of Sanctuary Scotland Housing Association Limited, confirm that we comply with the requirements set out in Chapter 3 of the Regulatory Framework.

We believe that we have seen and considered appropriate evidence to support the level of assurance that we have in respect of compliance with:

- all relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework
- all relevant standards and outcomes in the Scottish Social Housing Charter
- all relevant statutory and legal requirements
- the standards of Governance and Financial Management

In reviewing our compliance with the Regulatory Framework, we are assured that we have appropriate systems in place for the collection of equalities data. We are assured that we are working towards using this data to take account of equalities and human rights issues in our decisions, policy making and day to day service delivery.

We are satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire, water and lift safety and our obligations relating to asbestos, damp and mould. We have not carried out all due Electrical Installation Condition Reports at the point of submitting this statement due to levels of no access. However, we are over 99% complete and have effective processes in place to prioritise and manage this. We continue to deploy appropriate front line resources to work with our residents to gain access and ensure full compliance by 31 March 2025.

We have assessed our stock for the presence of RAAC and identified that 102 properties are affected. Remediation has been completed in 100 properties. Residents in the remaining two have been offered alternative permanent accommodation and options appraisals are being carried out on the properties.

We considered and agreed this statement at our Board of Management meeting of 10 September 2024.

Yours sincerely

Chairperson, on behalf of the Board of Management www.sanctuary-scotland.co.uk

