DECISION



Board of Management of Sanctuary Scotland Housing Association Limited

15/04/2025 | Item: 10 | No. of appendices: 3

Director - Sanctuary Scotland

Subject: Annual Assurance Statement

Group Corporate Strategy - Strategic Objectives:

Customers first ⊠ Investing in our assets ⊠ Growing our services ⊠

Executive Summary

This report presents self-assessment work in relation to Assurance and Notification and Compliance with and submission of information to give Board members the assurance that Sanctuary Scotland Housing Association Limited is compliant with Chapter Three of the Regulatory Framework in these areas.

Recommendation: The Board of Management is asked to consider the self-assessment exercises provided at Appendix 1 and Appendix 2 and approve that the evidence highlighted confirms that Sanctuary Scotland is compliant.

Customer Considerations

The requirements of the Scottish Social Housing Charter will form part of the mapping process to ensure compliance. Any relevant employee considerations are noted in the report.

Risk Management

RM 1 Political, government, regulation; Sanctuary Scotland must comply with the Regulatory Framework and the assessment process mitigates the risk of meeting requirements in respect of the Annual Assurance Statement.

RM 2 Reputational and Customer service; Assessing compliance with regulatory and legislative requirements supports the delivery of a customer focused service and protects the reputation of Sanctuary Scotland.

Value for Money

The self-assessment exercises will evidence compliance with the SHR regulatory framework in relation to financial viability.

1. Strategic Context

- 1.1 Ensuring compliance with legislative and regulatory requirements supports the effective delivery of all three strategic priorities Putting our customers first, Investing in our assets and Growing our services.
- 1.2 Following the review of their regulatory framework the Scottish Housing Regulator (SHR) introduced the requirement for all Scottish Landlords to submit an Annual Assurance Statement providing assurance that their organisation complies with the relevant requirements of Chapter 3.
- 1.3 Chapter 3 of the framework primarily covers:
 - Assurance and Notification
 - Scottish Social Housing Charter Performance
 - Tenants and Service Users Redress
 - Whistleblowing
 - Equality and Human Rights
 - Compliance with and information submission in accordance with key guidance - notifiable events, group structures, consulting tenants where tenant consent is required, financial viability of registered social landlords, determination of accounting requirements, preparation of financial statements
 - The standards of Governance and Financial Management
 - Constitutional requirements

2. Analysis/Proposal

- 2.1 The assessments carried out on Assurance and Notification and Compliance with and submitting information in accordance with guidance are attached at **Appendices 1 and 2.**
- 2.2 Given the level of evidence available against each of the headings it is recommended that the Board of Management consider Sanctuary Scotland Housing Association Limited to be compliant, with no items of materiality requiring to be highlighted to the SHR.
- 2.3 **Appendix 3** contains updated guidance on Annual Assurance Statements received from the Scottish Housing Regulator. This confirms that they will continue to ask for assurance on tenant and resident safety in the 2025 statement. This remains consistent with last year's guidance.

3. Recommendation

3.1 The Board of Management is asked to consider the self-assessment exercises provided at **Appendices 1 and 2** and approve that the evidence highlighted confirms that Sanctuary Scotland Housing Association Limited is compliant.